



## VCS3020X Supervisor Course

<b>Target group</b> Air traffic controllers and ATC operational supervisory staff	<b>Location</b> Customer site or Frequentis TEC (Vienna)
<b>Language</b> English (unless otherwise agreed)	<b>Max. number of participants</b> 8
<b>Duration</b> 0.5 days	<b>Course ID</b> AT0130

Participants will be given insight into the high-level system concept and acquire knowledge of required operational features and functions.

### Course goals

Upon successful completion of this course, participants will be able to

- › make minor adaptations to the operator position functionality
- › use specific management functions of the TMCS to supervise the status of frequencies and operator positions

### Knowledge

It is assumed that participants

- › have a good understanding of written and spoken English
- › have successfully completed the VCS3020X Operator Course (Course ID AT0110) immediately prior to attending this course
- › have good knowledge of air traffic control and telecommunication basics
- › have authorisation to access the management system PC belonging to the VCS used for the training

## Qualifications

The following qualifications are necessary:

- › English language level (CEFR): minimum B2

## Training agenda

Day 1	Welcome   Health and safety   Course documentation overview   Introduction to the working environment   Mission and scenario concept   Operational configuration with TMCS Supervisor Window   Case studies and best practices (instructor guided)   Summary and review   Student assessment   Assessment feedback   Student feedback   Student certification   Course closure
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