



## iSecCOM Maintainer Course TTT

<b>Target group</b> Technical training instructors	<b>Location</b> Customer site or Frequentis TEC (Vienna)
<b>Language</b> English (unless otherwise agreed)	<b>Max. number of participants</b> 4
<b>Duration</b> 10 days	<b>Course ID</b> DE0350

Participants will, through extensive practical exercises, obtain the knowledge and skills necessary to conduct iSecCom Maintainer Courses.

### Course goals

Upon successful completion of this course, participants will

- › be able to conduct Frequentis iSecCOM Maintainer Courses up to and including level 2
- › receive a Frequentis Instructor Certificate, which is valid for 18 months, after which the Certified Frequentis Instructor must recertify

### Knowledge

Since this is a train-the-trainer course, previous teaching experience is necessary.

It is assumed that participants

- › have a good understanding of written and spoken English
- › successfully completed either the iSecCOM Maintainer Course [Level 0,1&2] (Course ID DE0330) or the iSecCOM RED/BLACK Maintainer Course [Level 0,1&2] (Course ID DE0331) and the iSecCOM Installer Course (Course ID DE0360) immediately prior to attending this course

## Qualifications

The following qualifications are necessary:

- › English language level (CEFR): minimum C1
- › 3 years' experience in adult education

## Training agenda

Day 1	Welcome   Health and safety   Course documentation overview   Teaching practice   Case studies and best practices (instructor guided)   Conclusion
Day 2	Review   Teaching assignments   Mini-lecture trial   Mini-lecture feedback   Case studies and best practices (instructor guided)   Conclusion
Day 3	Review   Teaching practice   Teaching assignments   Case studies and best practices (instructor guided)   Conclusion
Day 4	Review   Teaching practice   Trial lectures   Trial lecture feedback   Case studies and best practices (instructor guided)   Conclusion
Day 5	Review   Teaching practice   Case studies and best practices (instructor guided)   Conclusion
Day 6	Review week 1   Teaching practice   Trial lectures   Trial lecture feedback   Case studies and best practices (instructor guided)   Conclusion
Day 7	Review   Teaching practice   Trial lectures   Trial lecture feedback   Case studies and best practices (instructor guided)   Conclusion
Day 8	Review   Teaching practice   Trial lectures   Trial lecture feedback   Individual and panel assessments   Conclusion
Day 9	Review   Teaching practice   Trial lectures   Trial lecture feedback   Individual and panel assessments   Conclusion
Day 10	Review   Teaching practice   Student feedback   Certification as trainer   Course closure

