



DIVOS Investigator Course

Target group System operators and investigators	Location Customer site or Frequentis TEC (Vienna)
Language English (unless otherwise agreed)	Max. number of participants 8
Duration 0.5 days	Course ID DI0110

This course is aimed at users of a DIVOS system who need access to recorded information.

Participants will, through extensive practical exercises, learn how to investigate incidents, collect related recorded information, add annotations, and export or archive the information.

Course goals

Upon successful completion of this course, participants will be able to

- › create new incident investigations
- › search for incident-related recordings using available criteria
- › sequentially and synchronously play back recordings
- › collect recordings of interest for an incident
- › export, share and archive incident investigations

Knowledge

It is assumed that participants

- › have a good understanding of written and spoken English
- › have basic experience with the Windows operating system
- › work with browser-based applications (mouse, keyboard)

Qualifications

The following qualifications are necessary:

- › English language level (CEFR): minimum B2

Training agenda

Day 1	Welcome Health and safety Course documentation overview Introduction to the working environment DIVOS capabilities DIVOS Playback applications Case studies and best practices (instructor guided) Summary and review Student assessment Assessment feedback Student feedback Student certification Course closure
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