
Ports of Jersey upgrades aeronautical message handling system with FREQUENTIS

- **Ports of Jersey Limited has successfully implemented Frequentis' smartMessenger 7 aeronautical message handling system (AMHS)**
- **The system integrates with critical aviation systems, ensuring smooth communication and effective air traffic management (ATM)**
- **smartMessenger's version 7 updates offer robust support for essential services, boosting overall operational efficiency**

As the leading provider responsible for managing Jersey airport and harbours, Ports of Jersey plays a key role in ensuring smooth transit for millions of passengers annually. The implementation of smartMessenger 7 involves seamless integration of hardware, software, and comprehensive services, enhancing performance and ensuring business continuity for Ports of Jersey. The system is set up in a virtual environment featuring one operational and one test system, running from computer servers installed in two separate buildings.

"smartMessenger 7 has enhanced our communication infrastructure, allowing us to interface seamlessly with critical systems including the NATS (formerly National Air Traffic Services and now NATS Holdings Limited) AMHS system in the United Kingdom, electronic flight system, and our automated weather observing system. This improved communication and operational efficiency is crucial in allowing us to manage air traffic effectively," says Richard Watson, ATE Senior Assurance Manager at Ports of Jersey.

"smartMessenger is regularly updated to align with evolving industry requirements. The latest release 7 was designed with a strong focus on cyber security and is extremely popular with our existing and new customers like Ports of Jersey," says John Fort, CEO at Frequentis California, Inc.

Frequentis and Ports of Jersey have previously collaborated on aviation and maritime projects including the 2016 modernisation of vessel traffic services in British waters, the 2018 deployment of a contingency remote tower solution at its airport, and the upgrade of voice communication systems for ATM in 2020.

About FREQUENTIS

Frequentis is a global supplier of communication and information systems for control centres with safety-critical tasks. The listed family company develops and markets its “control centre solutions” in the Air Traffic Management segment (civil and military air traffic control, air defence) and the Public Safety & Transport segment (police, fire brigades, emergency rescue services, railways, coastguards, port authorities). With a market share of 30%, Frequentis is the world market leader in voice communication systems for air traffic control. Frequentis is also the global leader in aeronautical information management and aeronautical message handling systems.

As a global player with around 2,200 employees (full-time equivalents/FTE), Frequentis has a global network of companies and representatives in more than 50 countries. Its head office is in Vienna, Austria. Frequentis’ products, services, and solutions are used at more than 49,000 operator working positions in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2023, revenues were EUR 427.5 million and EBIT was EUR 26.6 million.

Wherever Frequentis’ systems are used, safety-critical operators bear responsibility for the safety of other people and goods. The company also works towards a more sustainable future through its air traffic optimisation solutions.

For more information, please visit www.frequentis.com

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