

## Certificate ISO 20000

FREQUENTIS AG, Headquarters, Vienna

- Certificate from CIS Certification & Information Security Services GmbH ..... 2



# Certificate

**FREQUENTIS AG**  
Innovationsstraße 1, 1100 Wien



This certificate confirms that the organisation above has been audited and that their effective

## **INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM**

is in accordance with the requirements of the international standard

**ISO/IEC 20000-1:2018**

**Scope & Applicability:**

The service management system of Frequentis AG supporting the provision of "Managed Services" and "as-a-Service" to external customers from Innovationsstrasse 1, 1100 Vienna, Austria according to the Frequentis Business Service Catalogue.

**Certified locations/organisational unit:**

Innovationsstraße 1, 1100 Wien



Registration No: SMS-00096/0

Date of initial issue: 03.07.2024

Valid until: 03.07.2027

Vienna, 03.07.2024

DI (FH) Harald Erking CEO  
CIS - Certification & Information Security Services GmbH

CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.

The validity of the CIS certificate is confirmed by annual surveillance audits and has to be renewed by a recertification audit after three years. The current validity of the certificate is documented exclusively on the internet under [www.cis-cert.com/service/search-for-system-certificates/](http://www.cis-cert.com/service/search-for-system-certificates/).